

Media Release

06 July 2010

FPA Australia appoints new Learning and Development Manager

FPA Australia has appointed a new Learning and Development Manager, with Lauren St Clair set to join the team on Monday, July 26.

Lauren joins FPA Australia after 13 years as the Learning and Development Manager for Publicis Loyalty, which are the outsourced contact centre that manages the Qantas Club & Frequent Flyer Service Centres for Qantas.

Publicis Loyalty employs around 270 staff and is also an RTO that offers three nationally recognised qualifications and has a well-developed Traineeship program.

Lauren established there RTO in 2004 and designed and developed the three qualifications they deliver today, along with managing the RTO.

Lauren has also previously worked with the ANZ Banking Group for nine years, where she was a Leadership and Management Training Consultant.

Lauren has also been involved in EBA negotiations with Unions which is a nice skill to bring to FPA Australia.

ENDS

The Fire Protection Association Australia is the country's peak body for fire safety, providing information, services and training to the fire protection industry and broader community. For more information, please see www.fpa.com.au or contact FPA Australia – (03) 9890 1544.